Navy Marine Corps Intranet

Buyer's Reference

Enterprise Solutions
Navy Marine Corps Intranet

Guide

Guidelines for purchasing seats under NMCI

1

Table of Contents

How to Order

This Buyer's Guide provides suggestions on purchasing seats for NMCI. In preparation for your NMCI transition, you will receive a visit from the Information Strike Force (ISF), who will assess your current equipment and service.

In conjunction with your supervisor, business/financial manager, and your Information Management Department, seat orders for your organization will be placed.

Orders must be directed through supervisors to the customer technical representative, a Department of the Navy (DON) employee who has been trained to interact with the government program management office for NMCI. This Navy/Marine Corps level office will actually place your order with the NMCI contractor, EDS.

Questions?
Call your Information Management Department

What's in a Seat?

NMCI relies on a concept used widely in industry called Seat Management. This term describes the purchase of information technology services — including the infrastructure, help desk, network cable, security, maintenance, field support, engineering, and standard software — in one integrated package, called a seat

For NMCI, a seat includes:

* The most current hardware configured to fit the DON's security needs

* Standard software suite including Microsoft Windows and Office

* Upgraded network infrastructure that will increase the speed with which information flows across the network and will provide increased Internet connection speed

* 24 x7 x 365 help desk support
 -Any NMCI customer can call for first tier support. Most problems can be worked out over the telephone or over the network. More difficult or hardware problems can be dispatched to computer specialists who will come to your desk. Typical problems must be resolved in less than a business day.

What's in a Seat?
(cont)

- 1 gigabyte (GB) of personal storage space
  - Additional storage may be purchased if required

- Scheduled hardware refreshment cycles at least every three years or sooner, as technology improves; software refreshment every two years

- A toll-free number for remote access provided for portable seat customers

- Two network accounts per unclassified seat and up to five network accounts for each classified seat (if classified seats are ordered)

- 100 megabits per second (MBps) connection speed to the desktop

5

What to Order

Basic considerations

Existing peripherals, such as large monitors, hand-held personal digital assistants (PDAs), and non-SCSI zip drives, will be connected for free during the initial phase-in period. Customers must maintain any peripherals connected during this initial phase-in period. When the peripheral is replaced, it must be replaced through the NMCI contract.

NMCI provides access to existing, commercial-off-the-shelf software, outside the standard NMCI Microsoft Office suite if:

- It is Windows 2000/NMCI compliant
- It meets DON security requirements
- The customer provides the software license to the NMCI representative before installing

When software is upgraded, it must be purchased through the NMCI contract.

What to Order
(cont)

Consideration for Foreign Nationals

The DON will provide seats for people working with the Department under Foreign National agreements, if it does not conflict with security requirements. The equipment we provide should match their need as stated in their work agreement with the DON as an NMCI customer. Therefore, look at the customer profiles within this guide to find the best seat for your foreign national employees.

Considerations for Onsite Contractors

Seats for onsite contractors requiring NMCI seats may be purchased by the DON or by the contractor, at the DON's option.

Considerations for Offsite Contractors

Offsite contractors requiring NMCI seats may purchase those seats directly from EDS. These contract companies are allowed to charge back the seat cost to the DON with a processing fee not to exceed 10 percent. They must also order CLIN 32.

See the EDS Web site for descriptions of all contract line item numbers (CLINs): http://www.eds.com/nmci

7

What to Order (cont)

Considerations for Interns and Temporary Employees
The NMCI contract enables the DON to order seats by the month. Therefore, order the seat appropriate for the work the intern or temporary employee will undertake, and order that seat for the months the person will be with the DON.

Reminder
Order all seats at least five (5) days before the person is scheduled to arrive so the seat equipment and network profile will arrive on time.

Questions
If you have questions regarding how to order a seat or what seat would be best for you, contact your local Information Management Department.

NMCI Seat Profiles

Profile 1
Unclassified Admin
Business/Financial Manager
Project Manager/Engineer

Profile 2
Unclassified
Technical Project
Manager/Engineer

Profile 2C
Classified Technical
Project Manager/Engineer

Profile 3
Unclassified
Frequent Traveler

Profile 3C
Classified Frequent
Traveler

Profile 4
Unclassified
RDT&E
Scientist/Engineer

Other seat options are available. Check the EDS Web site at
http://www.eds.com/nmci or contact your NMCI Customer
Advocate for information.

9

Profile 1
Unclassified Admin/BFM/
Project Manager/Engineer

Does this profile describe you?

- Non-technical for the most part
- No special graphics programs or processor-intensive or memory-intensive software
- No classified access via seat
- Travels less than 40 percent of the time, seldom moves between buildings, seldom works offsite
- Service level 1 (1 business day for major repairs) is acceptable

Pentium III
At least
733 MHz
128MB RAM
17" monitor

What seat you should order:

- NMCI Seat "White" - (CLIN 0001AB)

Basic Cost per year = $2,863

Possible additions to seat:

- CLIN 23 - Write-able CD Rom ($106/year)

Profile 2
Unclassified Technically Intense
Project Manager/Engineer

Does this profile describe you?

- Technical work
- Uses special graphics programs or processor-intensive software
- No classified access via seat
- Travels less than 40 percent of the time, seldom moves between buildings, seldom works offsite
- Service level 1 (1 business day for major repairs) is acceptable

**Pentium III
800 MHz
256MB RAM
17" Monitor**

What seat you should order:

•NMCI Seat "Red" - (CLIN 0001AA)

Basic Cost per year = $2,950

Possible additions to seat:

•CLIN 23 - Write-able CD Rom ($106/year)

11

Profile 2C
Classified Technically Intense
Project Manager/Engineer

Does this profile describe you?

- User requires classified e-mail or SIPRNET access

**Pentium III
800 MHz
256MB RAM
17″ monitor**

What seat you should order:

- NMCI Seat "Red" - (CLIN 0001AA)
- CLIN 009 (Classified Upgrade)

Basic Cost per year:
Red Seat = $2,958
Classified Upgrade = $3,026 above seat cost

12

Profile 3
Unclassified Frequent Traveler

Does this profile describe you?

- Travels more than 40 percent of the time, frequently moves between buildings or frequently works offsite
- No classified access via seat
- Service level 1 (1 business day for major repairs) is acceptable

Dell Latitude C600
Pentium III
700 MHz
128MB RAM
c-port replicator
(docking station)
17″ monitor,
mouse/keyboard

What seat you should order:

- NMCI Seat "Portable - (CLIN 0002)

Basic Cost per year = $3,699

Possible additions to seat:

- CLIN 23 - Additional memory

13

Profile 3C
Classified Frequent Traveler

Does this profile describe you?

- Travels more than 40 percent of the time, frequently moves between buildings or frequently works offsite
- Classified access via seat
- Service level 1 (1 business day for major repairs) is acceptable

Dell Latitude C600
Pentium III
700 MHz
128MB RAM
c-port replicator
(docking station)
17" monitor, keyboard/mouse

What you should order:
- NMCI Seat "Portable" - (CLIN 0002)
- CLIN 009 (Classified Upgrade)

Basic Cost per year:
Portable Seat = $3,699
Classified Upgrade = $3,026
above seat cost

14

Profile 4
Unclassified RDT&E
Scientist/Engineer

Does this profile describe you?

- Requires entire existing government-furnished hardware
- Highly specialized technical work
- No classified network access needed
- Service level 1 (1 business day for major repairs) is acceptable
- Can operate with NMCI "Gold CD" software load (i.e., Windows 2000 OS)
- Requires full NMCI service set
- System meets NMCI government-furnished equipment minimums

Sample GFE Configuration

Government Furnished Hardware, NMCI Enhanced Hybrid Seat Software

What seat you should order:

- NMCI Seat "Enhanced Hybrid" - (CLIN 0005AB)

Basic Cost per year = $2,500

15

Considerations
for the Portable Seat
(CLIN 002)

Standard equipment for the portable seat includes a c-port replicator (docking station), monitor, keyboard/mouse.

Remember, while visiting another site you can use another NMCI user's docking station, any active wall plug or if at a non-NMCI seat, dial in via remote access server.

Office/Team CLIN Profiles

An office or team, such as an integrated product team may consider buying the following:

CLIN 6 Wall Plug ($720/year)

- Provides networking capabilities in conference rooms
- Provides NMCI network access to visiting NMCI account holders

External network connections (CLIN 32, priced individually)

- Government to prime contractor
- Remotely located customers (at contractor sites or any off-site facility)

17

Should We Buy High-End Upgrade?

CLIN 007 = $2,456.04/year above seat cost

Analysis

The differences are minor:

- Service Level 1 —> Service Level 2
  - Still 1 day service response on trouble calls
  - Web access 15 seconds —>10 seconds
- Hardware is increased
  - 800 MHz —> 933 MHz
  - 256MB RAM —> 512MB RAM

(Extra RAM can be purchased through CLIN 23 more cost effectively —128MB, $82.80/year for CLIN 23)

Mission Critical Upgrade:
When and Why to Buy

CLIN 008 = $2,186.88/year above seat cost

Upgrade provides Level 3 service

Enhanced network capability and problem resolution

> For Example: response to service calls is 4 hours *vs.* 1 business day

Good for people who work on high-visibility, high-intensity programs, especially for fleet support, or senior executives who require upgraded service level

Shared Seats

What is a shared seat?

Each NMCI seat comes with two customer accounts, and thus each seat can be shared, if desired, as a matter of standard practice. However, it is the desire of some commands to manage these second customer accounts for facilities that support reserve units.

You can purchase CLIN 24 to provide network access and accounts for people who would not normally work on a computer.

CLIN 24 = $699.12 per year

20

Questions?

Check the following Web sites:

The NMCI Website at:
http://www.peo-it.navy.mil/nmci .html

The NMCI Information Strike Force Website:
http://www.eds.com/nmci

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21

Information Strike Force

To learn more, please visit www.eds.com/nmci

Who is the Information Strike Force?

- EDS — Global IT services leader
- Raytheon — Leading provider of high-tech defense systems and security expertise
- WorldCom — Premier global communications company
- WAM!NET — Leading provider of business-to-business services (small business)
- Dataline — Communications and IT services expertise (small business)
- Plus other industry leaders including Dell, Dolch Computer Systems, Inc., Microsoft, Cisco Systems, Inc. and Robbins-Gioia
- Small businesses

NMCI Advantages:

- True partnership
- Shared cost savings
- Superior service, security and connectivity
- Consistent office environment
- Commercial and government best practices
- vBNS+ and DISN capability
- Instant Web access
- Unique interoperability with IT-21 (ISNS)
- Client advocate office dedicated to customer satisfaction
- Small business advocate and commitment to meeting 40 percent small business requirement
- Exceptional transition package for impacted federal government IT employees

NMCI Features:

- Service-level contract
- End-to-end services and support
- Customized service offerings
- Robust catalog
- Electronic ordering
- Timely software upgrades
- Training and 24 x 7 help desk support

22